

## STATEWIDE ENERGY EFFICIENCY PROGRAM ADMINISTRATOR GUIDING PRINCIPLES

The following Guiding Principles represent the shared commitments of PAs in the delivery of Statewide Administrated Energy Efficiency programs.

1. **Meet State Policy goals.** Portfolio design will orient around the directive to double energy efficiency in the State by 2030.
2. **Do no harm.** To the best extent possible, given all available information, PAs are committed to making decisions that preserve our collective ability to meet energy savings goals, remain cost-effective and take into consideration impacts on existing local and downstream programs.
3. **Advocate for yourself and for each other.** Recognize that the whole is greater than the sum of its parts. Be willing to collaborate with other Portfolio Administrators as a part of good decision-making and planning.
4. **Assume best intentions.** In an environment of shared goals and shared directives, each PA is humble in their approach and ambitious for the broader group's success.
5. **Be good listeners.** Take responsibility for the environment by which decisions are made such that all participants have the opportunity to participate.
6. **Take a stand for customers.** Take into consideration the customer experience and strive for simplicity, clarity and ease.
7. **Wisely pursue change.** Demonstrate open-mindedness to changes in design and adopt a "yes, and...!" approach.