

Comment #	PA(s)	Sector	Page #	Comment
NRDC-1	SCE	Res	General (no tracker)	<ul style="list-style-type: none"> • Add MF/SF rent vs. own (see PG&E market characterization p.9-10) • P.5 – Figure 3, is this SCE only? Or statewide? • The discussion of climate zones is helpful but could be expanded with similar mapping like PG&E p.13 • P.11, p.20 – my understanding is that Energy Upgrade California is the statewide brand and that this statistic is referencing the Home Upgrade Program (or Advanced?) • Suggest adding SB 1414 and SB 32 to the legislative trends • Spell out your acronyms (e.g., HERO, PRP, LCR p.17 and EUI p.21) or create an acronym list (like MCE did up front in their BP) • Include additional income information within non-low income (e.g., SCG p.9 res or p.333 in PDF) • Include end use information info to understand where the usage is (e.g., SDG&E p.49-51)
NRDC – 2	SCE	Res	p.11 and p.13 (tracker)	<ul style="list-style-type: none"> • P. 11 states that primary lighting is likely going away but then p.13 shows lighting as the most opportunity. Recommend describing what primary lighting and what will replace it?
NRDC – 3	SCE	Res	p.28 (no tracker)	<ul style="list-style-type: none"> • The definition of single point of contact doesn't include whether the strategy entails a single person, a concierge approach, or other. Streamlining can happen without a SPOC. Can you clarify? • This is MCE's definition: "Single Point of Contact (SPOC): Highly-trained SPOCs will present a uniform and integrated presentation of opportunities across demand side management strategies. SPOCs will provide personalized attention, follow-through, and assistance identifying solutions that meet customers' needs, budget, and levels of readiness for change (thereby minimizing the barriers that often plague projects during the initial phases). Finally, SPOCs will play a critical role in promoting project phasing and presenting financing offerings."
NRDC – 4	SCE	Res	p.30 (no tracker)	<ul style="list-style-type: none"> • Indicate what S, M, L term is. • I struggle with the strategies listed in the first column of the tables starting on p.30 given you had the initial strategies earlier in the BP. Plus not all of these strategies track to those original strategies. In addition, the metrics column "desired outcomes" seems more like the overarching strategies SCE should be pursuing and measuring. The strategies that SCE references seem more like tactics. Recommend rethinking

				what are goals, strategies, and tactics. One alternative would be that the Strategies in the beginning of the document are actually the goals of the portfolio and the “desired outcomes” are the strategies that are being measured.
NRDC – 5	SCE	Res	Metrics (no tracker)	<ul style="list-style-type: none"> • P.38 – some metrics are referenced as “number of” and some “increased number of” but all targets are %. Suggest making consistent.
NRDC – 6	SCE	Res	p.40 (no tracker)	<ul style="list-style-type: none"> • The Key Partners table is informative, but what are the activities that SCE plans to do with these partners?