

PACIFIC GAS AND ELECTRIC COMPANY
Energy Efficiency 2018-2025 Rolling Portfolio Business Plan
Application 17-01-015
Data Response

PG&E Data Request No.:	ORA_01-Q44		
PG&E File Name:	EnergyEfficiency2018-2025-RollingPortfolioBusinessPlan_DR_ORA_01-Q44		
Request Date:	March 1, 2017	Requester DR No.:	PGE001
Date Sent:	March 15, 2017	Requesting Party:	ORA (Office of Ratepayer Advocates)
PG&E Witness:	Meghan Dewey	Requester:	Daniel Buch

SUBJECT: DATA REQUEST NO. ORA BUSINESS PLAN A1701013-PGE001. (ORA_01).

STATEWIDE PROGRAM COUNCIL

QUESTION 44

How will the Program Council conduct dispute resolution?

ANSWER 44

The IOUs have not determined the detailed process for dispute resolution. The IOUs shared an initial framing for a statewide governance structure in the jointly filed “Statewide Administrative Approach” as a part of the Business Plan application in January 2017. The IOUs continue to work collaboratively on the structure and anticipate having more details in place for statewide program implementation. The details of a dispute resolution process are still under consideration and should be in place for statewide program implementation. The fundamental tenets of a process may include:

- Enforceability – that the resolution of any dispute is enforceable;
- Precedential – Dispute resolution is a condition precedent to Commission decision;
- Clear and Certain – avoid “agreement to agree”;
- Holistic – Anticipate problems to arise, understand broader impacts;
- Preserve Relationships – relationships are more valuable than the disputed manner;
- Act in Good Faith;
- Not act arbitrarily or capriciously;
- Not act with an intention to cause harm; and
- To act with due respect for the matter-at-hand and the broad vision of meeting energy efficiency goals cost-effectively.