

PACIFIC GAS AND ELECTRIC COMPANY
Energy Efficiency 2018-2025 Rolling Portfolio Business Plan
Application 17-01-015
Data Response

PG&E Data Request No.:	ORA_01-Q10		
PG&E File Name:	EnergyEfficiency2018-2025-RollingPortfolioBusinessPlan_DR_ORA_01-Q10		
Request Date:	March 1, 2017	Requester DR No.:	PGE001
Date Sent:	March 15, 2017	Requesting Party:	ORA (Office of Ratepayer Advocates)
PG&E Witness:	Meghan Dewey	Requester:	Daniel Buch

SUBJECT: DATA REQUEST NO. ORA BUSINESS PLAN A1701013-PGE001. (ORA_01).

UTILITY IMPLEMENTATION ACTIVITIES

QUESTION 10

Please provide all documents and analysis that you performed to determine the each activity in (7) above is an essential program element that cannot be “proposed, designed, implemented, and delivered” by a third-party program (D.16-08-019, Ordering Paragraph (OP) 10).

ANSWER 10

For the most part, PG&E will be using third parties to propose, design, implement and deliver all essential program elements. However, there are core portfolio administration roles that require a segregation of duties between portfolio administrators and program designers/implementers. For instance, rebate processing requires checks and balances in the form of quality assurance reviews. Custom engineering calculations also require quality assurance reviews to verify savings and whether third parties followed Commission policy. The activities PG&E will continue to assume align with our regulatory and fiduciary responsibilities as stewards of ratepayer funds.

In addition, PG&E used the analysis provided in the “Taxonomy of Utility Outsourcing Models,” which was commissioned by PG&E to help inform our position on what activities should be retained by PG&E. PG&E engaged DNV GL to examine a significant sample of utility outsourcing practices, develop a taxonomy of outsourcing models, identify case studies of utilities within each example, define the work functions between the utility staff and the outsourcing entity, and assess how utilities bring new measures and technologies into the energy efficiency portfolio and what resources do this work. PG&E was looking for national best practices on which to base its decisions on what activities to keep in house and what activities should be outsourced. See “**Atch1_ORA_01_Outourcing Report_Q10**” for more information.