

A.17-01-013, et al.
SDG&E 2018-2025 EE Rolling Portfolio Business Plan
ORA DATA REQUEST No. ORA-A1701013-SDGE001 Dated March 1, 2017
Question 20
Submitted: March 22, 2017

Third-Party Transition

20. Please provide all documents and analysis you performed showing that the transitions in (18) and (19) above will not result in disruptions to customers.

SDG&E Response:

A key consideration in the development of SDG&E's phased solicitation process is to avoid abrupt program starts and stops, possible market disruptions that may occur with a faster roll-out, to ensure continued customer service and customer satisfaction during the transition, and to ensure that energy efficiency programs are available to all market sectors at all times.

SDG&E has not conducted any specific analysis to determine that its solicitation plan will not result in disruptions to customers. The staggering of the solicitations is intended to allow for some program services to be available as new implementers are selected and provided time to ramp up and be fully operational.