

*Southern California Edison*  
SCE EE Business Plan A.17-01-013

**DATA REQUEST SET A.17-01-013-ORA-SCE-001**

**To:** ORA  
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**Question 44:**

How will the Program Council conduct dispute resolution?

**Response to Question 44:**

The IOUs have not determined the detailed process for dispute resolution. The IOUs shared an initial framing for a statewide governance structure in the jointly filed “Statewide Administrative Approach” as a part of the Business Plan application in January 2017. The IOUs continue to work collaboratively on the structure and anticipate having more details in place for statewide program implementation. The details of a dispute resolution process are still under consideration and should be in place for statewide program implementation. The fundamental tenets of a process may include:

- Enforceability – that the resolution of any dispute is enforceable;
- Precedential – Dispute resolution is a condition precedent to Commission decision;
- Clear and Certain – avoid “agreement to agree”;
- Holistic – Anticipate problems to arise, understand broader impacts;
- Preserve Relationships – relationships are more valuable than the disputed manner;
- Act in Good Faith;
- Not act arbitrarily or capriciously;
- Not act with an intention to cause harm; and
- To act with due respect for the matter-at-hand and the broad vision of meeting energy efficiency goals cost-effectively.