

Questions and Answers (Q&A) on December 19, 2025

SCE’s Webinar Presenting the Energy Efficiency (EE) Clean Appliance Incentives Program

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Southern California Edison (SCE) hosted a public webinar designed as an interactive workshop, giving stakeholders the opportunity to ask questions, provide feedback, and receive responses directly from SCE. This webinar was held in compliance with guidance issued by the California Public Utilities Commission’s Energy Division Staff. The content below summarizes the discussions that took place during the session, organized by group topics for clarity.

Question(s)	Answer(s)
<p>Group (A) – The Rebate Process</p> <p>Questions:</p> <ol style="list-style-type: none">1. What is the process for getting a rebate when participating in this program?2. How long will it take to receive a rebate?	<p>Southern California Edison</p> <ol style="list-style-type: none">1. Program participants will purchase and verify the equipment that meets SCE’s minimum requirements. After purchasing the equipment, participants can provide SCE with their invoices or receipts and then rebates can be issued. The final details behind these processes are still being proposed and finalized.2. Project submissions and rebate timelines will vary based on the completeness of documentation provided by program

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Question(s)	Answer(s)
	participants.
<p data-bbox="66 552 609 594">Group (B) – Participants Eligibility</p> <p data-bbox="66 642 212 674">Questions:</p> <ol data-bbox="66 684 630 930" style="list-style-type: none"> 3. How many families (residents) in Altadena? 4. Will participants in Altadena who were affected by the fire, but did not lose their entire home, still be able to partake in the rebate program? 	<p data-bbox="641 552 1073 594">Southern California Edison</p> <ol data-bbox="641 684 1572 1192" style="list-style-type: none"> 3. There was an estimated population of about 5,500 residents that were in Altadena with destroyed homes. 4. SCE is focusing on customers whose homes have been destroyed as a result of the fires. SCE is still considering customers with undamaged or partially damaged homes, we are looking at potentially only smart thermostats. SCE would like to add to our webinar response by saying eligibility and program offerings are still under evaluation, taking into account budget constraints, customer experience, and operational requirements. More detailed information will be provided in the Advice Letter (AL) and Implementation Plan (IP).
<p data-bbox="66 1402 553 1444">Group (C) – Cost Effectiveness</p> <p data-bbox="66 1493 212 1524">Questions:</p> <ol data-bbox="66 1535 630 1780" style="list-style-type: none"> 5. Could SCE provide further details on the program's cost-effectiveness estimates that were considered? 6. What types of cost-effectiveness estimates is SCE planning to put into its advice letter? 	<p data-bbox="641 1402 1073 1444">Southern California Edison</p> <ol data-bbox="641 1535 1572 1860" style="list-style-type: none"> 5. During the webinar, SCE said that they were still working through the numbers and wanted to get some information out there to get some reaction from our stakeholders. SCE would like to add to its verbal response by saying that SCE did not conduct an analysis on cost-effectiveness because the program is designed as part of SCE's market support portfolio initiatives. In accordance with Decision (D) 21-05-031, market support programs are exempt from cost-

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	<p>effectiveness testing within program portfolios.</p> <p>6. In addition to our written response above, SCE does not plan to include any cost-effectiveness estimates in its Clean Appliance Advice Letter, as this program will be a market support program.</p>
<p>Group (D) – Codes and Standards</p> <p>Commentary: There is an appreciation for home installations that will remain in place for the span over the next 15 to 20 years. Envelopes typically can be 40 to 50 years, and so it is good to have an envelope at the beginning.</p> <p>Questions: 7. Since SCE is planning to incentivize heating and cooling equipment, does SCE also plan to address improvements to the building's envelope? 8. Would SCE be willing to exceed code requirements for some of the buildings where HVAC systems are being added?</p> <p>Commentary: SCE is not adding; they are improving the efficiency of the HVAC, which is great!</p> <p>Questions: 9. Why not take it a step further and consider doing the building</p>	<p>Southern California Edison</p> <p>7. Within this program, SCE is not proposing to address improvements to the building's envelope (structure) beyond code requirements. This program only offers rebates for appliance measures presented in this webinar.</p> <p>8. For this program, SCE's is only offering rebates on these selected EE appliances.</p> <p>9. SCE wants to help impacted customers move forward with EE upgrades that go beyond the options they may have initially considered. As described in our verbal response, a further step within the scope of this program would be for participants to select appliances that exceed SCE's minimum energy efficiency specifications. SCE reviewed the comparable options and have settled on representing what is currently in our measure package baseline for these measure types. Measure packages with greater efficiency are also eligible for rebates under the program.</p>

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Question(s)	Answer(s)
envelope?	
<p>Group (E) – Program Offerings</p> <p>Questions:</p> <p>10. What is the point of the program?</p> <p>11. Is there a resiliency aspect to this program?</p> <p>12. Could SCE elaborate on who this program is intended for?</p>	<p>Southern California Edison</p> <p>10. The point of this program is to provide a targeted initiative that supports customers who lost their homes in the January wildfires. SCE adds to its verbal response by saying we want to encourage customers to choose more efficient electric HVAC, cooking, and water heaters instead of less efficient alternatives.</p> <p>11. Yes, one factor SCE considered is that controllable (e.g., smart controls) electric appliances help decrease demands on the grid, which improves grid resiliency and reliability.</p> <p>12. This program is designed to support customers whose residences were destroyed. In total, approximately 5,500 homes were lost in the Eaton¹ Fire and about 1,100 in the Palisades² Fire.</p>

¹ City of Altadena within Los Angeles County.
² Cities of Pacific Palisades, Malibu, and Topanga within Los Angeles County.

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<p>Group (F) – EE Measures</p> <p>Questions:</p> <p>13. How did SCE choose these appliances?</p> <p>14. What other appliances might SCE have considered?</p> <p>15. Which appliances did SCE choose to exclude?</p>	<p>Southern California Edison</p> <p>13. SCE wanted to focus on air conditioning, water heating, and cooking because these are essential functions that every home needs. SCE considered whether to include other electric appliances, but decided that these three categories, along with the smart thermostat, are the most important. SCE adds to its verbal response by saying its decision was based on the most effective use of limited program budget, the significance in maintaining comfort in the home, and the greatest impact on home electricity use and controllability.</p> <p>14. In addition to the appliances selected, SCE considered refrigerators, microwaves, washing machines, dishwashers, and clothes dryers.</p> <p>15. SCE excluded all electrical appliances other than the ones identified as eligible.</p>
<p>Group (G) – Community Partners</p> <p>Questions:</p> <p>16. Is there any community³ impact fund that is going to be given back from those appliance companies that are receiving these?</p>	<p>Southern California Edison</p> <p>16. For this program, SCE has no plans to create partnerships with equipment manufacturers. The delivery type of this program is customer downstream, and rebates will be issued directly to impacted customers that purchased EE equipment that meets SCE's minimum requirements.</p>

³ See Question 26. The Assistance Center webpage link.

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<p>Group (H) – Program Timelines</p> <p>Questions:</p> <p>17. What is SCE's timing with the delivery of this program?</p> <p>18. Is there a sense or desire to coordinate with other programs and offerings like the WNDRR program?</p> <p>19. Are there any other⁴ kind of Integrated Demand Side Management (IDSM) approaches that might be going on with this program?</p> <p>20. Any efforts in the RFP process?</p>	<p>Southern California Edison</p> <p>17. SCE plans to launch the program as soon as possible. Our goal is to provide support quickly. We are targeting Q2 2026.</p> <p>18. During the webinar, SCE said there is interest in identifying not only additional funding sources for customers but other programs which could be stacked or complement this program and address the needs of these customers. SCE would like to supplement its verbal response by clarifying that the Clean Appliance Incentive program is coordinated with other SCE fire initiatives. As the program administrator (PA) of the RISE, formerly Wildfire and Natural Disaster Resiliency Rebuild⁵ (WNDRR) program, SCE is actively collaborating with CPUC Staff and the third-party program implementer to gain a comprehensive understanding of the RISE program offerings and to ensure there is no overlap or duplication with the CAI program. In evaluating the implementation of this program, SCE drew insights from two utilities with comparable circumstances: LADWP HOME-LA⁶ program and SoCalGas three⁷ programs.</p> <p>19. Currently, there are no IDSM programs designed in response to the fire.</p> <p>20. This is an SCE-implemented program; there will not be a Request for Proposal (RFP) services.</p>

⁴ See Question 26. The Assistance Center webpage link.

⁵ California Public Utilities Commission (CPUC) initiative designed to support homeowners rebuilding after wildfires or other natural disasters. Specifically, encouraging all-electric, lower carbon homes.

⁶ High-performance, Optimized, Modern Electrification for Los Angeles California Public Utilities.

⁷ Single-Family and Multifamily Energy Efficiency Rebates Programs, Residential Energy Efficient Fire Rebuild Program and Energy Efficiency Rebates for Business Program.

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<p>Group (I) – Program Funds</p> <p>Commentary: I think I will have further questions. I am also going to be seeking clarity on how this is a market support program that follows the market support objectives.</p> <p>Questions: 21. Are all the funds used for this program energy efficiency rate payer funds? 22. What EE segment will the program be in? 23. Will SCE shareholders contribute to this program? 24. What is the justification for all ratepayers paying for these upgrades?</p>	<p>Southern California Edison</p> <p>21. All EE ratepayer funding⁸. 22. SCE intends to file this program as a Market Support program. SCE would like to supplement its verbal response by clarifying that the primary purpose is to assist wildfire-impacted customers in rebuilding and restoring their homes with clean energy solutions. Although the program encourages adoption of energy efficient appliances, its core function is to provide targeted support to customers recovering from wildfire damage. This aligns with Market Support objectives, as the program facilitates long-term market transformation and customer enablement rather than focusing solely on immediate, quantifiable energy savings as defined in D.21-05-031. 23. This program will be funded through existing energy efficiency portfolio resources as part of our Market Support initiatives. By leveraging unspent funds in this category, we can launch quickly and provide meaningful assistance to customers impacted by wildfires. This approach ensures we stay within approved program structures while delivering support where it is needed most. 24. The program will be funded using existing energy efficiency portfolio resources through SCE's Market Support initiatives supporting customers impacted by wildfires. SCE would like to supplement its verbal response by clarifying that the justification for all ratepayers contributing to these appliance upgrades lies in the shared, statewide benefits they provide for all customers. Supporting communities affected by wildfires is a critical priority for California, and SCE's efforts rebuilding with energy efficient appliances ensures homes are safer, more resilient, and</p>

⁸ The program will utilize the already approved 2024-2027 EE Portfolio funding authorized under decision (D) 23-06-055.

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	aligned with the state’s long term energy goals. These investments lower overall grid demand, reduce emissions, and help avoid far more costly infrastructure upgrades in the future. By collectively funding recovery efforts, ratepayers accelerate rebuilding, strengthen system reliability, and create lasting cost savings that ultimately benefit all ratepayers.
<p>Group (J) – Other Fire Programs</p> <p>Questions:</p> <p>25. How does this relate to the Wildfire and WNDRR program?</p> <p>26. Are there any other programs that SCE are going to be bringing down the pipeline for those families that are in Altadena and the Palisades, besides just these energy rebates?</p>	<p>Southern California Edison</p> <p>25. This program is a standalone program that is not directly associated with the WNDRR project. Both initiatives share a common goal of advancing the state’s decarbonization efforts while supporting rebuilding communities affected by wildfires.</p> <p>SCE will explore stacking options with other wildfire-related rebuild programs, such as WNDRR.</p> <p>26. SCE has a disaster recovery web page (below) that we will share opportunities to support impacted customers.</p> <p>SCE adds that, at this time, there are no plans to startup other new programs. We have an Assistance Center webpage link below that includes additional resources for impacted customers.</p> <p>Link: https://www.sce.com/outages-safety/safety-resources-support/support-during-emergencies/assistance-center</p>