# Grid-Responsive Incentive Design – Market Access Program (GRID-MAP)



Program Implementer:

# Mendota Group LLC

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# **Program Implementation Team**





### **Implementer**

- Primary contact for SoCalGas, Aggregators, and other stakeholders
- Responsible for daily program operations
- Provides the GRID Platform

### **Subcontractor Team**









Support for Population-Based NMEC analytics

Support for Site-Based NMEC analytics and customer projects

Support for Trade Ally recruitment, and Residential, HTR/DAC ME&O





# **GRID-MAP Program Summary**





**Segments Served**: Residential and Commercial



**Savings Calculation Methodologies**: Primarily Population-Based NMEC, supplemented by Site-Based NMEC



**Market Engagement Approach**: Uses Market Access model that engages an open network of project facilitators (Aggregators) to offer energy-related services that best fit customer requirements for advancing energy efficiency projects



**Incentives**: Offers robust incentives to participants (generally, Aggregators) that buy down energy-saving project costs that can successfully demonstrate meter-based savings - incentive rates based on project Total System Benefit (TSB)

# **GRID-MAP Program Summary - Commercial**



# **Commercial Segments Served:**

All NAICS Commercial Codes.

### Program does not serve:

- Agricultural
- Industrial
- Public



# **GRID-MAP Program Summary - Residential**



## **Residential Segments Served:**

 The Program is open to Aggregators who can implement projects that make a meaningful impact on homeowner or building owner energy use.



# **GRID-MAP Program Summary**



# **Expected Measure Types:**

 Although the market access approach allows aggregators to install a wide variety of measures to meet customer needs, we are predominantly expecting the following measure types.

| Use Category  | Percentage of TSB |
|---------------|-------------------|
| Cooking       | 40%               |
| Water Heating | 35%               |
| HVAC          | 25%               |

### **GRID-MAP Underserved Customer Goals**



- GRID-MAP has specific goals related to disadvantaged communities (DAC) and serving hard-to-reach (HTR) customers.
- Initially, Aggregators will receive a 10% bonus for projects that serve these customers.
- As needed, the program team will initiate targeted marketing to further stimulate projects in these communities and for these customers.

| Customer Group                          | Goal |
|---|------|
| Projects in Disadvantaged Communities   | 15%  |
| Projects for Hard-to-Reach<br>Customers | 5%   |





# **Strategies and Tactics**



- Attract contractors who serve Residential and/or Commercial sectors.
- Expand trade ally base beyond traditional programs to include smaller contractors.
- Engage market participants (Aggregators and Customers) to identify and pursue costeffective energy and demand-saving projects using an open contractor network (i.e., Market Access Approach).
- Leverage the NMEC savings methodology to increase available incentives while placing performance risk on implementer and project participants.
- Give Aggregators easy-to-use tools and strong support to streamline participation while adhering to CPUC and SoCalGas requirements to ensure savings are real and persistent.
- Provide GRID, an online, custom-designed platform that offers contractors a straightforward pathway to test measure mixes, see incentive estimates, upload required documents, submit projects, and track performance and incentive payments.

# Marketing, Outreach and Engagement



- The program employs a primarily contractor-based outreach strategy that will result
  in recruiting more contractors, leading to broader outreach and, ultimately, engaging
  more customers in the target segments
  - This also substantially expands the pool of EE contractors and increases competition by providing customers with additional choices in service providers, types of equipment, and project services.
- Leveraging contractor knowledge and customer connections further enables the program to retain funds that would otherwise be spent on marketing and outreach to fund more incentives and, thus, projects.
- Key to this model is providing transparency in terms of how the program determines savings and normalizes metered values.
  - This increases Aggregator, Trade Ally, and customer confidence in the Program.
  - Enables the program to "market itself".

# Marketing, Education, and Outreach (ME&O)



### **ME&O** Tactics



Program
Website/GRID Platform



Training Sessions

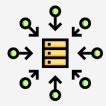
Conferences and Trade Shows

**Partnerships** 



**Emails** 

# Engaged Market Actors



Aggregators



**Trade Allies** 



Customers

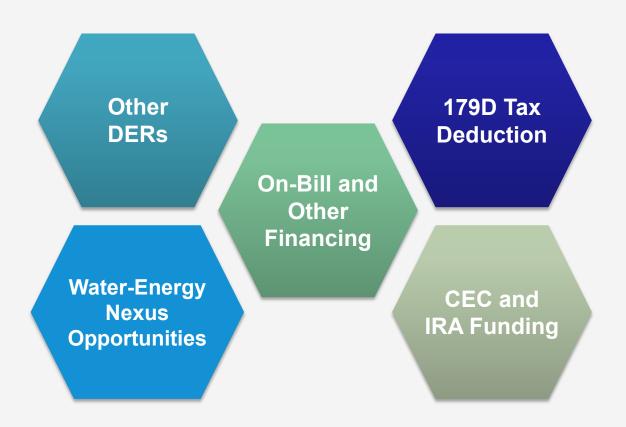
### **Notes**

- Engaged market actor roles can change throughout the course of program implementation.
- Training is ongoing, with continuous support provided by Program Staff to market actors.

# **Leveraging Other Programs and Opportunities**



GRID-MAP will encourage Aggregators and customers to leverage other program opportunities.

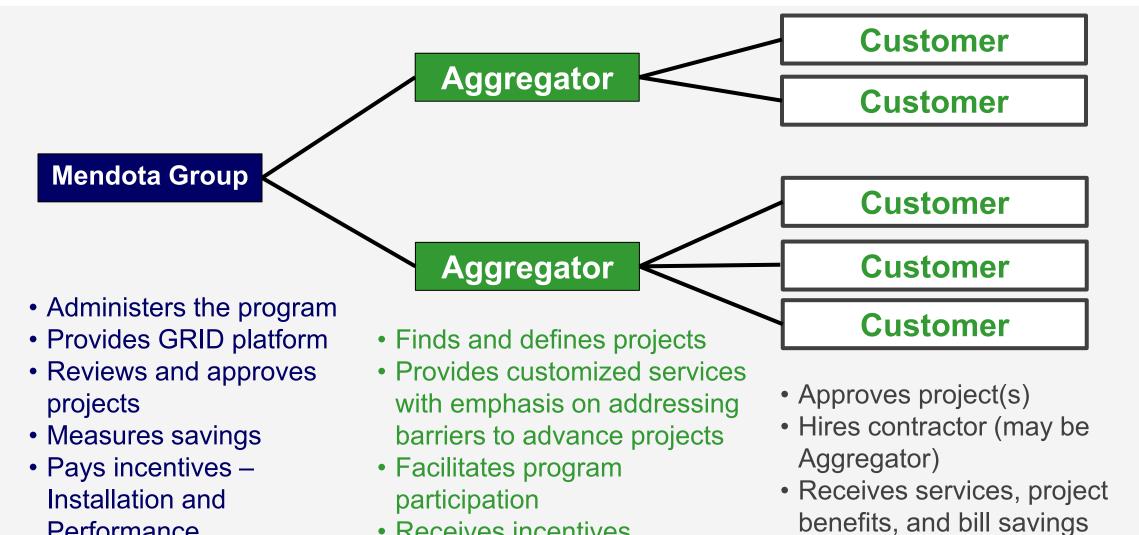






### Roles





Receives incentives

Bears performance risk

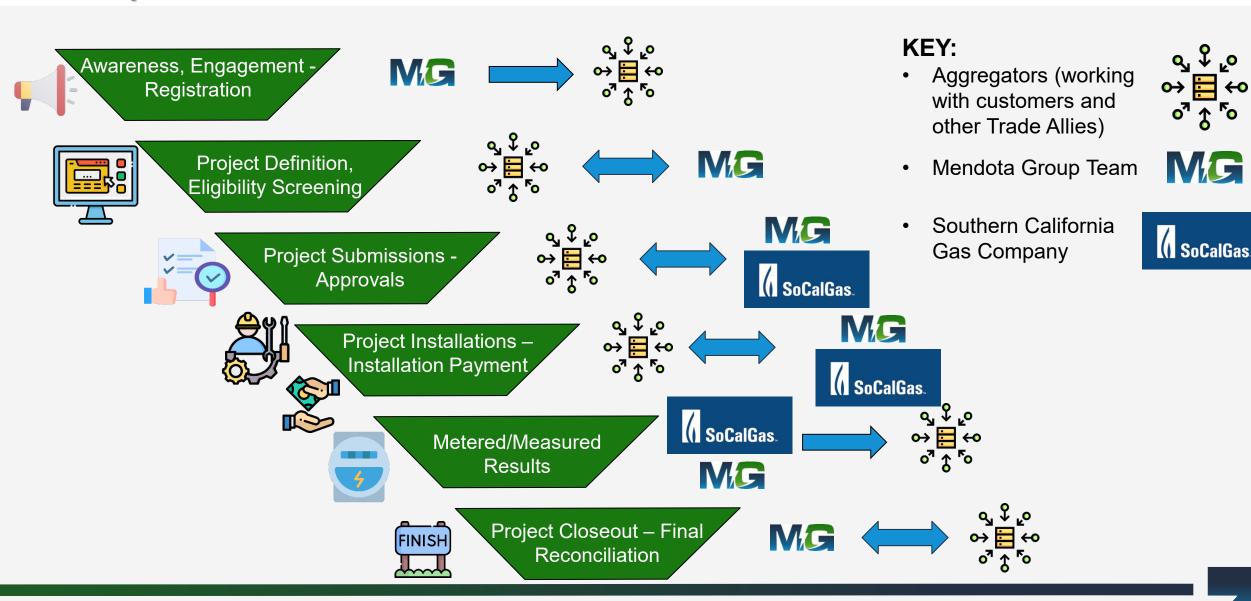
May bear performance risk

Performance

Bears performance risk

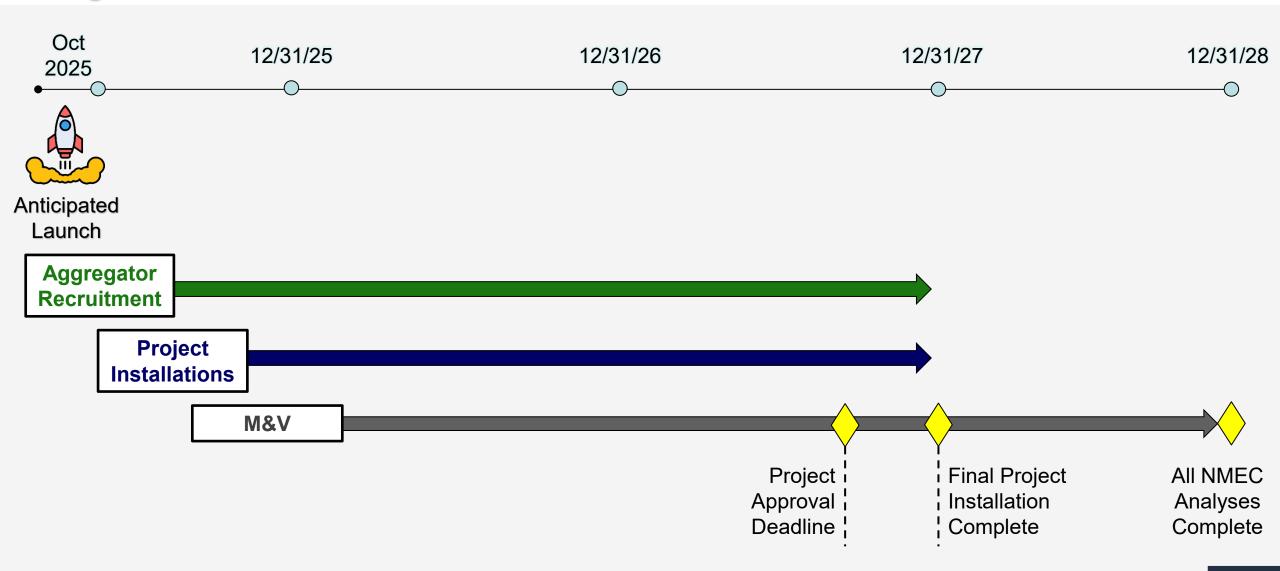
# **Participation Process**





# **Program Timeline**









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https://mendotagroup.com/grid-map-gas/ (coming soon)



