

# COVID-19 – PG&E Energy Efficiency Program Operations Update

**May 14, 2020**



Together, Building  
a Better California



# Program Pause Overview

All in-person activities paused through May 31, 2020

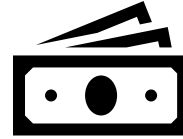
Roughly 4.2% of 2020 budget (\$7.4M) is on pause

- Assuming 3 month pause
- Greater impact to non-residential direct install
- Many direct install contracts were set to expire in June but have been extended

Approx. 80% of contracts have been extended through the end of 2020



All “contactless” programs  
(e.g. Home Energy  
Reports, Marketplace)



Downstream  
rebates



90% of Workforce  
Education and Training  
classes delivered online  
and on-demand



All inspections and  
verifications conducted  
virtually



On-bill financing  
program continues to  
offer loans



Committed custom projects  
continue at customers’  
preference



Additional marketing for select contactless residential programs



Expansion of On-Bill Financing marketing to alleviate cash flow challenges



Quick turnaround projects with  $TRC < 1$