

Proceeding: A.26-03-009 et al.

Exhibit No.: NREN-02-R

Date: March 16, 2026 (Revised September 30, 2026)

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NREN
PROGRAM CARDS

Note: Pursuant to Rule 11.6 of the Commission's Rules of Practice and Procedure, Inland Regional Energy Network requested that the final date to submit all information directed in the September 2, 2026 Administrative Law Judge's Ruling Directing Submission of Corrections and Supplemental Information from all Business Plan Applicants be extended to September 30, 2026. The Administrative Law Judges Fitch and Kao granted this extension in the September 9, 2026 Email Ruling Granting Motion for Extension of Time to Comply with September 2, 2026 Ruling.

Program Name: Home Energy Advisors**Program ID:** RRN001**New / Existing:** Existing**Expected Program Duration:** 2028 - 2035**Portfolio Segment:** Equity**Program Implementer Type:** PA**Applicable Sector:** Residential**Customer Group(s):** Residential**Sector Challenges:**

Inefficient rural housing stock creates high energy costs and comfort and safety challenges in underserved communities.

Sector Opportunities (Expected Outcome(s)):

Targeted energy education and efficiency tools help underserved rural households understand and reduce energy waste.

Brief Program Description (including customer target, program strategies deployed, expected):

The Residential Equity Program serves rural and underserved households by increasing energy awareness and supporting energy-saving behaviors through energy efficiency kits, educational opportunities, and energy advisor-led technical assistance, including bill and energy usage analysis, tool lending, project support, and connections to IDSM resources such as EV charging, solar, battery storage, and demand response.

Known Equity Concerns in the Selected Markets (if applicable):

Rural and underserved communities face disproportionate energy burden, barriers to participation, and historic underinvestment in energy efficiency and clean energy resources.

Proposed Solutions to Equity Concerns (if applicable):

The program offers flexible, community based outreach, multilingual engagement, and trusted local partners to reduce participation barriers. Energy Advisors provide one-on-one support to help customers understand opportunities, access tools, and take action.

Intervention Strategy: Behavioral Education; Technical Assistance; Training; Marketing and**Delivery Type:** Downstream

Outreach/Information; IDSM Coordination	
Measurement and Verification Methods: Other	Program Total System Benefit (TSB) for 2028-2031: N/A
Annual Budgets for 2028-2031: 2028: \$3,421,141.10 2029: \$3,721,713.40 2030: \$4,092,618.11 2031: \$4,512,285.72	Cost Effectiveness (TRC and PAC Test Ratios) for 2028-2031: TRC: N/A PAC: N/A
Anticipated directional and scale changes in budget for years 2032-2035: Anticipate an increase in budget for this program for years 2032-2035, based on program performance during the 2028-2031 cycle.	Market Actors necessary for success: Community-based organizations; trusted local partners
High-level description of delivery workforce including necessary scale and its risks: Existing NREN staff deliver energy efficiency kits, conduct home energy assessments and provide education in rural, hard to reach communities. Limited staffing can be scaled through partnerships with community-based organizations. Risks include limited staff capacity across a large geographic region, challenges reaching dispersed rural households, and maintaining consistent training for partners and CBOs.	
Near-term Program Output(s) (1-4 years): Distribution of energy efficiency kits, completion of basic home energy assessments, and delivery of energy education to rural and hard-to-reach households. Increased awareness of energy efficiency opportunities and immediate, low-cost energy savings options.	
Long Term Outcome (5-10 years):	

Improved household energy efficiency and reduced energy burden for rural and underserved and electrification programs leading to greater participation in future clean energy offerings and long-term climate and health benefits.	
Does this program interact with other programs in this PA portfolio? If so, describe: Home Energy Upgrades	
Program Metrics and Indicators (KPIs): • Equity-targeted customer participation, percentage of total • HTR customer participation (EQ01a/b/c/f, EQ13a/b/c/f) • Outreach events held (#) • Educational Activities offered (#) • Digital media offerings (#) • EE kits distributed (#) • Audits conducted, in person (#), phone (#)Energy Assessment Reports delivered (#) • Number of jurisdictions reached • Number of census tracts served	
Does this program utilize Integrated Demand Side Management (IDSM)? Yes	Link to Existing Implementation Plan, if existing: https://cedars.cpuc.ca.gov/programs/RRN001/details/

Program Name: Home Energy Upgrades

Program ID: RRN014

New / Existing: Existing

Expected Program Duration: 2028 - 2035

Portfolio Segment: Equity

Program Implementer Type: PA

Applicable Sector: Residential

Customer Group(s): Residential

Sector Challenges:

Older housing stock requires building upgrades. There are a limited number of qualified contractors in the region. There are resiliency concerns for electrification as this region frequently faces grid outages.

Sector Opportunities (Expected Outcome(s)):

Low market penetration and lack of available programs provide a large customer base and opportunities for energy efficiency measures.

Brief Program Description (including customer target, program strategies deployed, expected):

The Home Energy Upgrades program meets customers where they are at with multiple delivery channels, including downstream rebates for energy efficient electric appliances, a participating contractor direct install program for heat pumps, HPHW, and building envelope, and an NMEC program for a comprehensive multiple measure approach. Program outreach will be focused on rural hard-to-reach customers who have not been able to participate in traditional EE programs.

Known Equity Concerns in the Selected Markets (if applicable):

This region has lower than average income, higher than average energy burdens, older housing stock in need of upgrades, unreliable transmission infrastructure, further distances to participating vendors in

Proposed Solutions to Equity Concerns (if applicable):

Higher incentives, support navigating upgrades or minimizing need for panel upgrades, offering remote downstream service, and participating contractor model

midstream programs, and fewer qualified contractors which results in higher installation costs.	
Intervention Strategy: Remote and in-home assessments; downstream rebate catalog; participating contractor direct install; population NMEC	Delivery Type: Downstream for simple appliance measures to serve the most customers. Direct install for more complex measures for greater savings and incentives
Measurement and Verification Methods: Deemed, Custom, NMEC - Population	Program Total System Benefit (TSB) for 2028-2031: \$8,643,493.56
Annual Budgets for 2028-2031: 2028: \$3,365,956.50 2029: \$3,845,761.60 2030: \$5,623,786.31 2031: \$6,678,783.88	Cost Effectiveness (TRC and PAC Test Ratios) for 2028-2031: 2028: TRC: 0.23 PAC: 0.24 2029: TRC: 0.34 PAC: 0.35 2030: TRC: 0.56 PAC: 0.59 2031: TRC: 0.63 PAC: 0.66
Anticipated directional and scale changes in budget for years 2032-2035: Anticipate an increase in budget for this program for years 2032-2035, based on program performance during the 2028-2031 cycle.	Market Actors necessary for success: CBOs, local contractors, local vendors
High-level description of delivery workforce including necessary scale and its risks:	

Existing NREN staff centralization of downstream activities will minimize staff needed across a broad region. Risks are maintaining training and compliance with CPUC regulations and minimizing staff turnover. Local participating contractors for direct install. Risks are availability of skilled local workforce, ability to follow program guidelines, and making the program appealing enough to attract participation.

Near-term Program Output(s) (1-4 years):

Greater adoption of energy efficient electrification technologies by rural households. Bill savings. greater reach into underserved areas.

Long Term Outcome (5-10 years):

Less reliance on fossil fuel technologies in homes resulting in climate and health benefits. Greater familiarity with EE and Electrification equipment and appliances among rural populations and acceptance and socialization in communities.

Does this program interact with other programs in this PA portfolio? If so, describe:

The Home Energy Upgrades program interacts with the Home Energy Advisors program in customer recruitment and education.

Program Metrics and Indicators (KPIs):

Total System Benefit (TSB)

- Energy and demand savings
 - GHG saved
 - Movement towards increasing TSB (% increase from previous year)
 - Movement towards increasing TRC (% increase from previous year)
 - Direct Install Project conversion rate (% of leads that become projects)
- (EQO1a, EQ02a, EQ05b, EQ06b, EQ07b, EQ08b, EQ09a, EQ13a)

Does this program utilize Integrated Demand Side Management (IDSM)?

No

Link to Existing Implementation Plan, if existing:

<https://cedars.cpuc.ca.gov/programs/RRN002/details/>

Program Name: Non-Residential Energy Services

Program ID: RRN015

New / Existing: Existing

Expected Program Duration: 2028 - 2035

Portfolio Segment: Equity

Program Implementer Type: PA

Applicable Sector: Cross
Cutting: Commercial, Public, Industrial,
Agricultural

Customer Group(s): Cross cutting

Sector Challenges:

Small businesses and public agencies have limited funds for energy upgrades. There is a limited pool of qualified contractors. The region requires long travel distances from service providers and vendors.

Sector Opportunities (Expected Outcome(s)):

Low market penetration and aging facilities provides a large customer base and opportunities for energy efficiency measures.

Brief Program Description (including customer target, program strategies deployed, expected:

This program serves small HTR businesses, public and tribal facilities, nonprofits, and CBO buildings by providing targeted outreach, technical assessments, incentives, and direct installs to support electrification and EE upgrades. Outreach prioritizes facilities serving equity populations.

Known Equity Concerns in the Selected Markets (if applicable): Many commercial customers are renters with limited control over upgrades, public agencies lack staffing to pursue funding, and rural small businesses have limited capital and access to vendors. Travel distances and contractor scarcity further suppress participation.	Proposed Solutions to Equity Concerns (if applicable): NREN provides personalized engagement with local staff who understand community needs, targets funding support, and simplifies navigation for renters, small jurisdictions, and tribal entities.
Intervention Strategy: Develop a group of participating contractors who are trained in program requirements to provide services directly to customers. Contractors will either recruit customers themselves or NREN staff will engage customers directly and make referrals to contractors when measures are identified.	Delivery Type: Direct Install
Measurement and Verification Methods: Deemed, Custom, NMEC – Population, NMEC – Site	Program Total System Benefit (TSB) for 2028-2031: \$25,987,782.77
Annual Budgets for 2028-2031: 2028: 4,330,495.05 2029: 4,792,107.38 2030: 5,471,584.62 2031: 6,548,506.85	Cost Effectiveness (TRC and PAC Test Ratios) for 2028-2031: 2028: TRC: 0.93 PAC: 0.93 2029: TRC: 1.04 PAC: 1.05 2030: TRC: 1.14 PAC: 1.15

	2031: TRC: 1.33 PAC: 1.34
Anticipated directional and scale changes in budget for years 2032-2035: Anticipate an increase in budget for this program for years 2032-2035, based on program performance during the 2028-2031 cycle.	Market Actors necessary for success: Local contractors, public agency staff, chambers of commerce and other community groups
High-level description of delivery workforce including necessary scale and its risks: Workforce includes NREN staff, participating contractors, public sector partners, and community groups. Risks include difficulty retaining trained contractors, compliance challenges, and attracting contractors to remote areas.	
Near-term Program Output(s) (1-4 years): Increased adoption of electrification and EE measures in small businesses and public facilities, and development of a more robust rural contractor market.	
Long Term Outcome (5-10 years): More efficient and lower cost commercial and community serving buildings, expanded economic opportunities for energy contractors, and long-term cost savings for small businesses and nonprofits.	
Does this program interact with other programs in this PA portfolio? If so, describe: Public Energy Services and Energy Upgrade Financing	
Program Metrics and Indicators (KPIs): Total System Benefit (TSB) • Energy and demand savings • GHG saved • Movement towards increasing TSB	

• Movement towards increasing TRC • Project conversion rate (EQ01b, EQ02b, EQ05f, EQ06f, EQ07d, EQ09b, EQ10b, EQ13b)	
Does this program utilize Integrated Demand Side Management (IDSM)? No	Link to Existing Implementation Plan, if existing: https://cedars.cpuc.ca.gov/programs/RRN003/details/

Program Name: Energy Upgrade Financing

Program ID: RRN004

New / Existing: Existing

Expected Program Duration: 2028 - 2035

Portfolio Segment: Equity

Program Implementer Type: PA

Applicable Sector: Cross Cutting: Cross cutting - Finance

Customer Group(s): Cross cutting

Sector Challenges:

First-cost remains one of the most common and persistent barriers to residential, small business and public sector implementation of deep, comprehensive energy efficiency and building decarbonization upgrades. Progress has been made in developing innovative financing products to address the first-cost barrier, but there are gaps that still exist, including minimum loan amount, high costs (interest rates), high minimum credit score hurdles, and sometimes onerous application processes. One of the most attractive loan programs is the OBF programs offered by all of the IOUs. These programs are only for non-residential customers, have a minimum loan amount of \$5,000 with a minimum 10-year payback, and are funded only after completion of construction, leaving the customer to cover costs during construction or

Sector Opportunities (Expected Outcome(s)):

One opportunity is to create financing products that fill gaps, to complement the host of available financing products and also make them more effective. For the PG&E On-Bill Financing (OBF) program, a 0% interest loan paid back on the utility bill, payment to the contractor is often delayed by long project closeout and loan processing. A short-term construction or bridge loan solves the problem of the customer having to have enough cash to pay for the construction before the OBF loan is funded. While this type of financing may be available in the market from traditional lenders and some contractors, it usually carries high interest, higher qualifying criteria, requires a down payment, and may not be applicable to energy efficiency projects. Another opportunity is micro and small loans that cover the cost of energy efficiency projects for homeowners and small businesses. Loan amounts would be less than existing financing programs such as GoGreen and PACE, and would be lower cost than alternatives such as credit cards or manufacturer financing.

pay additional costs for short term construction financing. Additionally, awareness and support for existing loan products may be lower in rural regions than in urban or suburban regions.	
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Brief Program Description (including customer target, program strategies deployed, expected):

The cross-cutting NREN Finance Program will equitably support the residential, SMB and public sectors in NREN communities through low/no cost loans that will encourage and accelerate the implementation of energy efficiency projects. Loan products will address first-cost and access to capital barriers that exist in rural California and will span gaps in cut IOU and other statewide offerings. The Program will offer bridge loans to complement and improve the effectiveness of IOU OBF. Micro loans will fill a niche in the realm of currently available financing products for loans for EE upgrades below current minimum loan amounts, with easy qualifying and flexible repayment terms.

Bridge loans will provide NREN customers with a means of covering the cost of energy upgrade projects before other funding is received (which may include OBF, incentives/rebates, or other external loans, grants, or financing programs). In the case of OBF, bridge loans will bridge the time gap between time of approval for an IOU's OBF and the disbursement of OBF funds upon verification of the project installation by the OBF program. This gap, which can be months, or in some cases a year or more, can be a significant financial hardship for cash-strapped rural customers. Micro loans will allow customers to implement energy efficiency and decarbonization measures with no out-of-pocket cost.

Known Equity Concerns in the Selected Markets (if applicable): A large portion of NREN's homeowners, small businesses and public agencies are located in low-income communities, are hard-to-reach due to the combination of rural location, number of employees, and/or in leased spaces, and in the case of public agencies may be very small and not as well-funded as urban/suburban agencies. SMBs in rural areas employ a higher portion of local workers than large businesses, highlighting the importance of healthy SMBs to the economic health of rural communities. Credit scores may not be as high in rural areas, and rural areas are served by fewer financial institutions.	Proposed Solutions to Equity Concerns (if applicable): NREN's Energy Upgrade Financing Program will focus on developing financing products that specifically address the identified equity concerns. Marketing and outreach will target equity customers. The program will establish targets that will ensure achieving a high percentage of participation from targeted equity customers.
Intervention Strategy: -Design and implement an EE bridge loan product -Design and implement an EE microloan product -Promote financing as a solution to overcome first-cost barriers, focusing on equity-targeted rural customers -Leverage Residential Equity program marketing, education and outreach activities -Leverage Residential DI program outreach and incentives	Delivery Type: Downstream

-Leverage Nonresidential DI program outreach and incentives -Leverage Public program -Provide a loan concierge service to help customers select the best financing and incentives for their project and assist with loan and incentive applications. AB13	
Measurement and Verification Methods: Other	Program Total System Benefit (TSB) for 2028-2031: N/A
Annual Budgets for 2028-2031: 2028: \$929,936.98 2029: \$993,843.00 2030: \$1,047,870.31 2031: \$1,099,299.31	Cost Effectiveness (TRC and PAC Test Ratios) for 2028-2031: TRC: N/A PAC: N/A
Anticipated directional and scale changes in budget for years 2032-2035: Anticipate an increase in budget for this program for years 2032-2035, based on program performance during the 2028-2031 cycle.	Market Actors necessary for success: Local contractors, trade allies, wholesale suppliers, and retailers must be able to support the increase in demand for the promoted EE measures. Depending on the final program design, local lenders may be needed for underwriting and loan funding.
High-level description of delivery workforce including necessary scale and its risks: Delivery workforce will include staff of NREN's Implementation Partners, including new hires dedicated to program implementation, and third-party design and implementation contractor. Local trade allies will also promote the program and assist customers in applying for financing. Availability and scale of the workforce needed for successful implementation of the program will be the risk.	
Near-term Program Output(s) (1-4 years):	

Program design and launch will have occurred in the previous cycle, hence for the 2028-2031 cycle program outputs include enrollment of rural customers in the financing loan and technical assistance services, leveraging other NREN programming to increase leads and success of project completion.

Long Term Outcome (5-10 years):

Rural customers become comfortable using financing to implement energy efficiency and decarbonization measures, and adoption rates and energy savings in the region increase. Loan default rates are low and significant energy cost savings are realized, especially for equity-targeted small businesses.

Does this program interact with other programs in this PA portfolio? If so, describe:

Yes, client referrals to build on the viability of project completion will come from other NREN programs, including the Home Energy Advisors, Home Energy Upgrades, Nonresidential Energy Services, and Public Energy Services programs.

Program Metrics and Indicators (KPIs):

- Equity-targeted customer participation (including HTR), percentage (EQ01a/b/c/f, EQ13a/b/c/f)
- # of loan applications submitted
- #of loans funded
- Energy savings of projects financed
- All final metrics, targets and indicators will be established after program finalization that will occur in 2026-2027.

Does this program utilize Integrated Demand Side Management (IDSM)?

No

Link to Existing Implementation Plan, if existing:

<https://cedars.cpuc.ca.gov/programs/RRN004/details/>

Program Name: Public Energy Services

Program ID: RRN005

New / Existing: Existing

Expected Program Duration: 2028 - 2035

Portfolio Segment: Equity

Program Implementer Type: PA

Applicable Sector: Public

Customer Group(s): Commercial

Sector Challenges:

Lack of funding, staff capacity, and understanding of available resources.

Sector Opportunities (Expected Outcome(s)):

Increased participation will lead to energy efficiency implementation at public facilities.

Brief Program Description (including customer target, program strategies deployed, expected):

The Public Energy Services program serves rural public agencies by providing equitable access, expertise, technical assistance including benchmarking, energy assessments and funding assistance that will result in project implementation.

Known Equity Concerns in the Selected Markets (if applicable):

HTR public customers in rural areas

Proposed Solutions to Equity Concerns (if**applicable):** Provide support in all areas including existing third-party programs and financing.**Intervention Strategy:** Marketing and outreach, technical assistance, audits, benchmarking, and staff expertise.**Delivery Type:** Downstream**Measurement and Verification****Methods:** Other - attendance, completion, placement, certification**Program Total System Benefit (TSB) for 2028-2031:**

N/A

Annual Budgets for 2028-2031:

2028: \$2,296,352.09

2029: \$2,431,829.21

Cost Effectiveness (TRC and PAC Test Ratios) for 2028-2031:

TRC: N/A

PAC: N/A

2030: \$2,570,376.92 2031: \$2,712,343.09	
Anticipated directional and scale changes in budget for years 2032-2035: Anticipate an increase in budget for this program for the 2032-2035 period, dependent on program performance.	Market Actors necessary for success: Local elected officials
High-level description of delivery workforce including necessary scale and its risks: N/A	
Near-term Program Output(s) (1-4 years): Perform benchmarking, audits, assessments, and provide recommendations for grants and financing for the development of future EE projects.	
Long Term Outcome (5-10 years): Continue from years 1-4 and see the successful implementation of EE projects.	
Does this program interact with other programs in this PA portfolio? If so, describe: This program is complemented by an existing third-party program implemented by Willdan. Public Energy Services will drive public customers to this direct install program.	
Program Metrics and Indicators (KPIs): Number of local government equity customers served, number of projects in which technical assistance is provided, number of buildings benchmarked, number of assessments and reports provided, external funding applications submitted and % of participants in equity segment, by sector (EQ13c).	
Does this program utilize Integrated Demand Side Management (IDSM)? Yes	Link to Existing Implementation Plan, if existing: https://cedars.cpuc.ca.gov/programs/RRN005/details/

Program Name: Energy Career Education and Training

Program ID: RRN006

New / Existing: Existing

Expected Program Duration: 2028 - 2035

Portfolio Segment: Market Support

Program Implementer Type: PA

Applicable Sector: Cross Cutting

Customer Group(s): Cross Cutting

Sector Challenges:

Lack of access to education and training opportunities to expand job opportunities and increase implementation of energy efficiency and electrification measures. Underdeveloped career pathways.

Sector Opportunities (Expected Outcome(s)):

Facilitate access to updated training for existing contractors to increase implementation of energy efficiency and electrification projects. Develop and expand career pathway opportunities to support market demand and increase skill and availability of trained workforce.

Brief Program Description (including customer target, program strategies deployed, expected):

NREN's Energy Career Education and Training program will facilitate access to career opportunities in clean-energy related markets for individuals in rural HTR, underserved, and low-income communities. This program will leverage existing training programs to upskill the workforce and expand career pathway opportunities or support market demand. The program will also build a regional network of industry professionals who advise on training design, mentor participants, and host job placements, which will ensure that rural communities have a reliable, local workforce capable of meeting current and future clean energy labor demands.

Known Equity Concerns in the Selected Markets (if applicable):

High population of HTR customers spread over a wide geographic region. Underrepresentation of certain

Proposed Solutions to Equity Concerns (if applicable):

Multifaceted outreach activities throughout the region. Targeted campaigns to work with underrepresented populations. Bi or multi-lingual outreach and training opportunities.

populations in trained professional roles.	
Intervention Strategy: In-person and online trainings. Marketing, recruitment and guidance into in-person and online training programs as well as internships, pre-apprenticeships, and job placement support. Reimbursement for expenses to attend trainings and achieve certifications.	Delivery Type: Downstream
Measurement and Verification Methods: Other - attendance, completion, placement, certification	Program Total System Benefit (TSB) for 2028-2031: N/A
Annual Budgets for 2028-2031: 2028: \$2,269,871.83 2029: \$2,411,561.33 2030: \$2,517,297.50 2031: \$2,630,781.92	Cost Effectiveness (TRC and PAC Test Ratios) for 2028-2031: TRC: N/A PAC: N/A
Anticipated directional and scale changes in budget for years 2032-2035: Anticipate an increase in budget for this program for the 2032-2035 period, dependent on program performance.	Market Actors necessary for success: Contractors, training institutions, students, job seekers.
High-level description of delivery workforce including necessary scale and its risks: HVAC contractors, general contractors, plumbers, trade professionals, educators, trainers. Finding experienced/willing trainers can be challenging in rural remote areas.	
Near-term Program Output(s) (1-4 years):	

Identify and leverage existing education and training programs. Promote training opportunities. Identify and reduce barriers. identify gaps in career pathways and training opportunities. Facilitate internship, pre-apprenticeship and job placement.	
Long Term Outcome (5-10 years): Increase in contractors and trade professionals trained, certified, and actively completing energy efficiency and electrification projects.	
Does this program interact with other programs in this PA portfolio? If so, describe: Contractor network will be built from contractor participation in all other NREN programs.	
Program Metrics and Indicators (KPIs): Trainings offered, attendance, completion, placement, certification, employment 292 293 EQ3 MS3 MS4 MS5 MS14 MS19	
Does this program utilize Integrated Demand Side Management (IDSM)? No	Link to Existing Implementation Plan, if existing: https://cedars.cpuc.ca.gov/programs/RRN006/details/